

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Absolutely NO MORE Raises
Date: Thursday, August 28, 2025 12:48:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:15 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Absolutely NO MORE Raises

Case #2025-00257

From: Gina Ferguson [REDACTED]
Sent: Tuesday, August 26, 2025 6:27 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Absolutely NO MORE Raises

[REDACTED]

[REDACTED]

We can't afford these raises every time we turn around. I am On an average monthly payment plan. I've been tracking it for the last 4 -5 years. The amount I originally started with was under \$200 a month. I watched it go up up up each month a little at a time until it finally got to around \$450 a month. Then we started going down down down and finally I got Back to around \$220 a month at the first of this year. Now we are going back up and we've made it to around \$430 a month now. Now seriously, does that make sense? No one's electric can fluctuate THAT MUCH! Nothing has changed besides the fact that I've actually got more energy efficient appliances now. So why am I back up to \$430 a month? People can not pay these bills. Kentucky Power is forcing people to leave eastern Kentucky!! Is that what we want to do? It's not our fault that we can't produce

energy efficiently now. That's on the company.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:48:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:14 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:29 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:28 PM

Name: Karen Tackett

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Ky Power

State the nature of your concern: The continuous rate increases are killing us. We

absolutely cannot afford to keep paying the rates they are asking. We will have to move to find cheaper places to live if this continues. 202500257

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:46:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:12 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:32 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:32 PM

Name: Raymond

Address: [REDACTED]

City: Ashcamp, Kentucky

State: KY

Zip Code: 41512

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP Kentucky Power

State the nature of your concern: Dear Commissioners, On August 29, 2025 AEP

Kentucky Power will apply for yet another Rate increases. I am writing to express my strong opposition to AEP Kentucky Power's proposed 14.9% increase in residential electricity rates. As a resident of Pike County, I urge you to consider the disproportionate and harmful impact this rate hike would have on our community—particularly on low- and moderate-income households. According to the 2021 American Community Survey (ACS) 5-year estimates, the income distribution in Pike County paints a sobering picture: - 14.6% of households earn less than \$10,000 annually - 37.9% earn less than \$25,000 - 52.7% earn less than \$40,000 These figures reveal that nearly four in ten households live on less than \$25,000 per year. For these families, electricity is not a luxury—it is a lifeline. Increasing their energy burden from already unsustainable levels (e.g., 18% of income for the lowest earners) to upwards of 20% is not just unjust—it is destabilizing. The proposed increase of approximately \$268 per year would push many households well beyond the 6% affordability benchmark for energy costs. For example: - A household earning under \$10,000 would see their energy burden rise from 18% to 20% of annual income - Those earning between \$10,000 and \$15,000 would see a jump from 12% to 13.8% - Even households earning up to \$40,000 would face burdens approaching 9% These are not abstract numbers—they represent real families who may be forced to choose between keeping the lights on and putting food on the table. The cascading effects of this increase could include: - Increased reliance on public assistance programs - Higher rates of utility shutoffs - Greater financial instability and hardship across the region Pike County is already grappling with economic challenges, and this rate hike would deepen the divide between affordability and survival. I respectfully urge the Commission to reject this proposal and instead advocate for solutions that prioritize energy equity, community resilience, and economic justice. Thank you for your time and consideration. Sincerely, Ray Ratliff Ashcamp, KY [REDACTED]

Have you contacted the utility about the problem: No

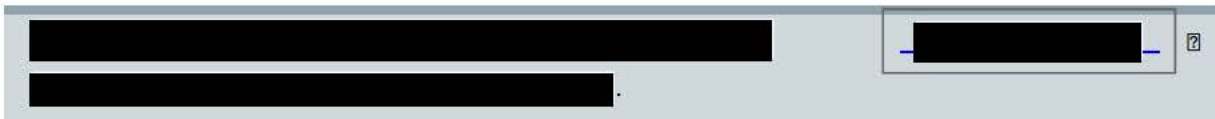
From: [PSC Public Comment](#)
To: [Katherine Feltner](#)
Subject: RE: 2025-00257
Date: Thursday, August 28, 2025 12:46:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Katherine Feltner [REDACTED]
Sent: Wednesday, August 27, 2025 9:11 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257



NO INCREASE!

The Appalachian people have gave their lives and land to help power our nation. And in return we have some of the highest rates. It's a slap in the face. We deserve the lowest rates. We can't get back the time put in, the lives lost, and the land given. My dad at 60 years old is still mining coal and for what? For his mother, brothers, and children to struggle to pay for electricity? It's shameful to say the least. Put your rate increases on some else, not on the backbone of your companies, not on the Appalachian people.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:45:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:11 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:33 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:32 PM

Name: David Hill

Address: [REDACTED]

City: Hitchins

State: KY

Zip Code: 41146

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: Please no m I re rate increase. We can't afford

anymore. Having to get help to pay it the last few months

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:45:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:11 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:33 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:33 PM

Name: Justin Tackett

Address: [REDACTED]

City: Jenkins

State: KY

Zip Code: 41537

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky power

State the nature of your concern: Case # 202500257. My concern is another rate

increase for Kentucky power customers. With some of the highest bills in the country I do not think they should increase the rate. Eastern Ky is struggling to keep people here. With this rate it will continue to push people away. It will also destroy the chance of future companies bringing work into this area. As profits and bonuses raise so does the bill. Enough is enough

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: AEP Rate increase
Date: Thursday, August 28, 2025 12:43:00 PM

Case No. 2025-00257

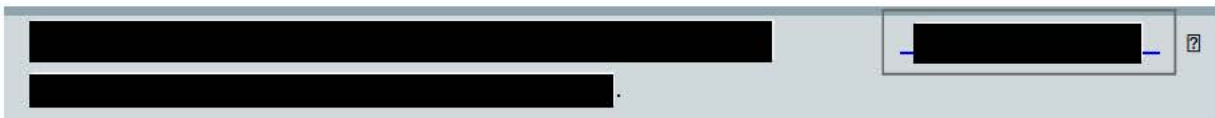
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:10 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: AEP Rate increase

Case #2025-00257

From: Pat Baker [REDACTED]
Sent: Tuesday, August 26, 2025 6:33 PM
To: PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](#)>
Subject: AEP Rate increase



I am a resident of Leslie County and I am beside myself with AEPs request for a rate increase. It is time for you as an agency to require AEP to get their own house in order. They need to consider cutting waste and their Executives need to live within their means.

It Seems they provide less and less and ask for more and more. The people in my county simply cannot pay this. I can but most can't. Please require them to cut spending. I see their workers every single day - they start late, work minimal and cut off early. They make very good money and use contractors for all the hard jobs. The executives make a huge salary. If they need funding they should find it within their own organization. A private business would figure a way out to cut back.

Pat baker

Sales Representative

Hurberries, Inc

[REDACTED]

[REDACTED] cell

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:42:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:09 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:34 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:34 PM

Name: James Mullins
Address: [REDACTED].
City: Virgie
State: KY
Zip Code: 41572
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Ky Power

State the nature of your concern: I live in a rural area of KY. I work 2 jobs and still can't

make ends meet. Between the water company and the power company taking turns at rate hikes, we can't live. Our power bill this month, in August was less than 10\$ from being 400. That's outrageous for an August bill and we've never had one that high during a summer month. We already sacrifice food and medicine to pay our bills, we used credit cards until they were maxed out, now we have started dividing our meds to take every other day or every 3rd day. On paper, we make too much to get any type of help, but if you looked at our bank account, you'd see the money is going for utilities and gas to get back and forth to work. If it wasn't for churches and food give aways, we would have already went hungry, not that there's not many nights we go don't go to bed hungry already. Please, we can't keep going like this! Please don't allow another increase in utilities.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: AEP rate increase
Date: Thursday, August 28, 2025 12:41:00 PM

Case No. 2025-00257

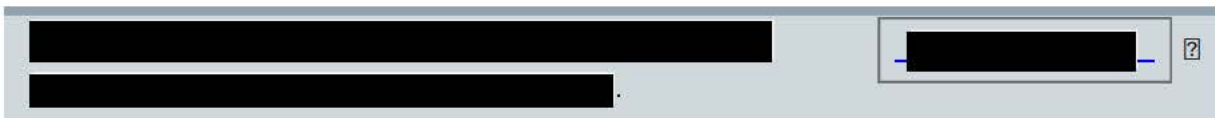
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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:08 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: AEP rate increase

Case #2025-00257

From: Brenda Mosley [REDACTED]
Sent: Tuesday, August 26, 2025 6:36 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: AEP rate increase



To whom

It may concern : AEP is asking for yet another rate increase and it's utterly ridiculous. Ever since the coal fired plants were torn down which us customers also paid for our electricity bills have increased . I know myself and many more people will be faced with either buying groceries or have power but not both . I'm on a fixed income as are a lot of seniors and we're struggling as it is . Please do not grant this increase to AEP . KU has far lower rates than AEP or RECC but here in eastern ky we're monopolized by these two companies. I'm a recent widow and I use window ac units , seldom do laundry but once

a week , never keep lights on , insulated curtains and seldom cook and my power bill still runs high . Please listen to the people of eastern ky and don't let this happen or a lot of people will be moving out of state and businesses will Leave too . Thank you , Brenda Mosley Jeremiah, Ky

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Ky power rate increase
Date: Thursday, August 28, 2025 12:41:00 PM

Case No. 2025-00257

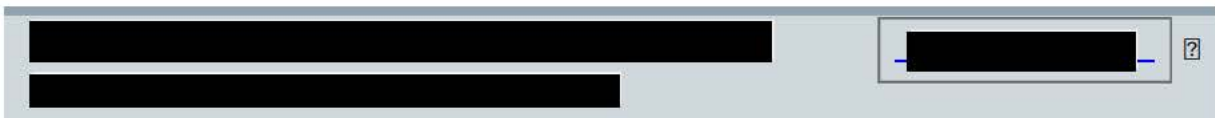
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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:07 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Ky power rate increase

Case #2025-00257

From: Robby Mathews [REDACTED]
Sent: Wednesday, August 27, 2025 9:06 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Ky power rate increase



Why I don't have a clue, no one does, pocket money, pay raise, maybe upgrade, not seeing any upgrade in the past, just like Southern Water and Sewer, when are the people going to recieve a pay increase? Ky power is our only option around here, if it's for upgrades start at the top 10% pay cut across the board then that should be less work to do. Stop gouging the people to make more money. Thank you for reading

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:40:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:06 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:42 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 6:41 PM

Name: Lekisha Fouts

Address: [REDACTED]

City: Hyden

State: KY

Zip Code: 41749

Phone number where you can be reached:

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: Kentucky Power has announced plans to file a base

rate review with the Public Service Commission (PSC) on August 29, 2025, seeking approval for a 14.9% increase for residential customers and approximately 13-15% for commercial and industrial users. Projected Implementation: Spring 2026 Purpose: Maintain service quality & recover operational costs. Families can barely afford to pay their electricity bill right now, we cannot survive if they raise the prices again. I agree the cost of living has raised, but people are being punished with high bills for something we have no control over. Kentucky Power is the only electricity company that we have access to. So we have to deal with the price increases and we have no say or choice in it. The location we live in loses electricity very frequently due to storms, high winds or snow. We've been without electricity for over 2 weeks before and still had to pay the outrageous electricity bill. No deductions were made, they wouldn't even listen to us. Kentucky Power is never in a hurry to restore electricity in our location when it does go out. So them saying maintaining service quality is a joke. We need help!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:39:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:05 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:46 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:45 PM

Name: Cynthia Jett

Address: [REDACTED]

City: Raccoon

State: Ky

Zip Code: 41557

Phone number where you can be reached:

Home phone:

Utility Name: Kentucky Power Company

State the nature of your concern: I am concerned about the rate increase that the power

company is getting ready to request again. They repetively keep receiving rate increases but pay of people is not increasing. All of these rate increases for necessities is really putting an impossible strain on the people of Eastern Kentucky. My electric bill is already running over \$300 a month in the summer, the winter gets more than twice that amount per month. These rate increases need to stop.

Have you contacted the utility about the problem:

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:39:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:05 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:50 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:50 PM

Name: Crystal

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: I am using the same usage as this time last year & my

bill is already over \$100 higher than previously. I have efficient heat pumps & also use gas, keep temperatures set at 74 for cooling. We keep unnecessary lights off, often stay in the dark. A price increase in this area is ridiculous & not needed.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:38:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:04 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:57 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:56 PM

Name: Denna Stone
Address: [REDACTED]
City: Robinson Crk
State: KY
Zip Code: 41560
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: AEP
State the nature of your concern: Rate increase. On a fixed income my power bill is

typically \$300-\$400 in the non winter months. Raising this another 15% will cause major problems for everyone in my area. All other states and those who have other service providers for power do not pay this high of a cost. Please help us, we are already struggling to pay the rate as it is. Also, they claim its to help us yet when our utilities go out due to weather they are out days and usually my area is one of the last to be restored. Then there is no break for the food lost and usually the next bill is even higher. Again, please help.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:38:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:03 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:57 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:57 PM

Name: Sherri

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Aep

State the nature of your concern: Rate increase in electricity prices,,,this is so ridiculous

and uncalled for and if this company had competition this wouldn't be happening and they know people doesn't have a choice and it's so unfair to allow this company to do people this way

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:37:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:02 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 7:19 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 7:18 PM

Name: Merlin Sesco
Address: [REDACTED]
City: Pikeville
State: KY
Zip Code: 41501
Phone number where you can be reached:
Home phone:
Utility Name: Kentucky Power Company
State the nature of your concern: This company is asking for a 15% increase on our

electric bills. People can't afford their bills now. People will have to make a decision to pay their electric bill or get groceries. Please vote no on this increase

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:37:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:01 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 7:27 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 7:27 PM

Name: James Couch
Address: [REDACTED]
City: Stinnett
State: KY
Zip Code: 40868
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Kentucky Power AEP
State the nature of your concern: Yet another large rate increase.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:36:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:01 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 7:33 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 7:32 PM

Name: Danyell Keisler

Address: [REDACTED]

City: Jenkins

State: Ky

Zip Code: 41537

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: The prices are already outrageous and hard to afford.

Now they want almost 15% raise. They say cause people are leaving. The area but they are the reason people are leaving the area. If you can't pay your bills you go to where you can.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 12:35:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:00 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 7:35 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 7:34 PM

Name: Stephanie

Address: [REDACTED]

City: Jenkins

State: KY

Zip Code: 41537

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: I am sick and tired of you all raising our bills.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Thursday, August 28, 2025 12:35:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, August 27, 2025 9:00 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED] on
Wednesday, August 27, 2025 at 8:59 AM

Name: Pat

Address: [REDACTED]

City: Hazard

State: KY

Zip Code: 41701

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: Where we live is in one of the most poverty stricken areas in the country. Our people can hardly afford food, and the power company wants to raise our rates 14.9 percent, or you may as well say 15 percent. We did not want our coal powered plants shut down, but they did it and charged us for it. Plus, so many jobs were lost by shutting down coal jobs. Thus, making us even more poverty stricken. Eastern Kentuckians cannot afford any rate increase. Please consider this when deciding whether or not to allow a rate increase.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:36:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:30 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:19 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 5:19 PM

Name: Cindy Wright
Address: [REDACTED]
City: Virgie
State: KY
Zip Code: 41572
Phone number where you can be reached:
Home phone:
Utility Name: Mark Wright
State the nature of your concern: Case #202500257 The continuous increases in our

power bill is ridiculous and hurting KY citizens. Like a lot of my neighbors, I love KY and my home, but it's getting to where we cannot afford to live here. Stop approving the increases and think about Kentuckians for once. Thank you.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:36:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:29 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:33 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 5:32 PM

Name: Shenna

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Aep

State the nature of your concern: Price increase all the time. Other areas and states are

not like this. Need to come out to physical address and read meter not guess.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:35:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:29 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:35 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 5:35 PM

Name: Keshia Blackburn

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: American Electric Power KY

State the nature of your concern: The proposed rate increase by AEP. American Electric

Power has been allowed to monopolize their industry in Eastern Kentucky and change rates as they please. They have continually increased rates without providing additional services to our area.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:34:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:28 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:36 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 5:35 PM

Name: Jeffery Sykes

Address: [REDACTED]

City: Ashcamp

State: KY

Zip Code: 41512

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: KY Power

State the nature of your concern: Dear Commissioners, On August 29, 2025 AEP

Kentucky Power will apply for yet another Rate increases. I am writing to express my strong opposition to AEP Kentucky Power's proposed 14.9% increase in residential electricity rates. As a resident of Pike County, I urge you to consider the disproportionate and harmful impact this rate hike would have on our community—particularly on low- and moderate-income households. According to the 2021 American Community Survey (ACS) 5-year estimates, the income distribution in Pike County paints a sobering picture: - 14.6% of households earn less than \$10,000 annually - 37.9% earn less than \$25,000 - 52.7% earn less than \$40,000 These figures reveal that nearly four in ten households live on less than \$25,000 per year. For these families, electricity is not a luxury—it is a lifeline. Increasing their energy burden from already unsustainable levels (e.g., 18% of income for the lowest earners) to upwards of 20% is not just unjust—it is destabilizing. The proposed increase of approximately \$268 per year would push many households well beyond the 6% affordability benchmark for energy costs. For example: - A household earning under \$10,000 would see its energy burden rise from 18% to 20% of annual income - Those earning between \$10,000 and \$15,000 would see a jump from 12% to 13.8% - Even households earning up to \$40,000 would face burdens approaching 9% These are not abstract numbers—they represent real families who may be forced to choose between keeping the lights on and putting food on the table. The cascading effects of this increase could include: - Increased reliance on public assistance programs - Higher rates of utility shutoffs - Greater financial instability and hardship across the region - For those that are on Social Security, this rate hike would take more money than what they will get from their "Social Security raise, so they will actually be making less than before How about Ky Power get their own house in order before they come asking for a rate hike? I'm sure they have a lot of waste on their side of the fence. If they are struggling to make money, then maybe they need to freeze their wages and stop paying the CEO such a high salary. On top of that, why do the customers have to pay for their service upgrades? Should that not be part of their cost of doing business? These requests for rate hikes are getting ridiculous. Every year, it seems they come asking for more, and then they go and waste that. Pike County is already grappling with economic challenges, and this rate hike would deepen the divide between affordability and survival. I respectfully urge the Commission to reject this proposal and instead advocate for solutions that prioritize energy equity, community resilience, and economic justice. Thank you for your time and consideration. Sincerely, Jeffery Sykes Ashcamp, KY [REDACTED]

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:33:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:27 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 9:26 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 9:25 AM

Name: Amanda
Address: [REDACTED]
City: Louisa
State: KY
Zip Code: 41230
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Aep
State the nature of your concern: Bills are already way to high

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:32:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:26 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:42 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 5:41 PM

Name: Ivan Whitaker

Address: [REDACTED]

City: Roxana

State: KY

Zip Code: 41848

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: KY Power

State the nature of your concern: It is absolutely unfair for a utility company to routinely

force its customers to pay higher and higher rates knowing that we have no other choice besides going without. They continue to post higher and higher profits while more and more folks continue to make the decision to either pay whatever criminally high power bill they receive or buy medications or groceries. It is time the utility companies are put in check and reminded that they need to provide AFFORDABLE energy and be considerate to all citizens of the GREAT COMMONWEALTH OF KENTUCKY. There are a lot of people, specifically in Eastern KY that have experienced tremendous loss and devastation due to flooding and should not have to add the additional concerns of unnecessarily inflated utility bills.

Have you contacted the utility about the problem:

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:31:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:25 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:48 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 5:48 PM

Name: Jaclyn Mollett

Address: [REDACTED]

City: Ivel

State: KY

Zip Code: 41642

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: Case number 202500257. Please assist the people of

eastern Kentucky. This area is the poorest in the state and yet the most charged for electricity. I have family all over Ky and surrounding states that have bills under \$200. I have a 1400 square foot home. we rarely use lights and I'm the summer my bill is 5-600 a month. People should NOT have to choose between feeding their children or paying for electricity.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:31:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:24 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:55 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 5:55 PM

Name: Serena collett

Address: [REDACTED]

City: Mozelle

State: KY

Zip Code: 40858

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Ky power

State the nature of your concern: KY rate hike with Ky power.. we can not afford another

rate increase please help

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:30:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:24 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:59 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 5:58 PM

Name: Jonathan Williamson

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41571

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Aep

State the nature of your concern: I cannot afford from powerbill to go up in anymore. I

won't be able to buy groceries or feed my family. Please please have mercy on us.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:29:00 PM

Case No. 2025-00257

Thank you for your comments on the application of **Kentucky Power Company**. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:23 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:59 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 5:59 PM

Name: Shawna Hall

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: This bill has already been increased so much that we can barely pay it. It even has to be split into multiple payments because most of us

cannot afford \$470+ power bills with all the other utilities going up too. I am college educated and still cannot afford another increase on the electric. There are people in worse spots than me with higher bills than I have. I cannot see how eastern Ky is going to pay for these sky rocketing bills.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:29:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:22 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:01 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:01 PM

Name: Scottie Prater

Address: [REDACTED]

City: Salyersville

State: KY

Zip Code: 41465

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: The electric utility bill is getting out of hand and they

are about to ask for another 15% increase. Soon people on disability and a fixed income aren't gonna be able to afford paying an electric bill. I think there needs to be decreases in the price not increases and all the extra added fees are ridiculous.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Power
Date: Thursday, August 28, 2025 1:28:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:21 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Power

Case #2025-00257

From: Heather Thompson [REDACTED]
Sent: Tuesday, August 26, 2025 6:03 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Power

[REDACTED]

We can not afford power in eastern KY now!!! I live alone, keep my home on 65 through winter and my bill stays 550-600\$ People on fixed incomes can not afford to give their entire checks to keep their power on! This is outrageous!

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: case number 2025-00257
Date: Thursday, August 28, 2025 1:28:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: [REDACTED]
Sent: Wednesday, August 27, 2025 9:20 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: case number 2025-00257



Ky Power must not get raise increase as customers are already paying to much. The people on fixed income cant live from payday to payday now as it is .are they going to have to without eating or much needed medications,heat or cooling as government has already stopped the funds for the LIHEAP program that helps low income people that are already struggling to live each month..SO THEY MUST NOT GET ANOTHER RAISE THEY SHOULD LOWER COST OF POWER HERE IN EASTERN KENTUCKY AS PRICES OF EVERYTHING ARE INCREASING ON ALMOST A DAILY BASES

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:27:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:20 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:13 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 6:12 PM

Name: Donna S Mullins

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: I live in a rural area of KY. I work 2 jobs and still can't

make ends meet. Between the water company and the power company taking turns at rate hikes, we can't live. Our power bill this month, in August was less than 10\$ from being 400. That's outrageous for an August bill and we've never had one that high during a summer month. We already sacrifice food and medicine to pay our bills, we used credit cards until they were maxed out, now we have started dividing our meds to take every other day or every 3rd day. On paper, we make too much to get any type of help, but if you looked at our bank account, you'd see the money is going for utilities and gas to get back and forth to work. If it wasn't for churches and food give aways, we would have already went hungry, not that there's not many nights we go don't go to bed hungry already. Please, we can't keep going like this! Please don't allow another increase in utilities.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:27:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:19 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:17 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:16 PM

Name: Kristi Couch Caldwell

Address: [REDACTED]

City: Hyden

State: Ky

Zip Code: 41749

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: Kentucky Power keeps requesting rate hikes and they

keep receiving them. Our power bill keeps rising exponentially and my community is the poorest region in the country!!! I, and my community members and neighbors, cannot keep paying the ever increasing electricity rates. Kentucky Power needs the most recent rate hike DENIED!! It's ridiculous they're even asking. Thank you for your consideration in this matter.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:26:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:18 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:17 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:16 PM

Name: Jamie

Address: [REDACTED]

City: Forest hills

State: Ky

Zip Code: 41527

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: I'm writing to express concern for the increase in

electric bills yet again. I live in a poor area and our electric bills have raised substantially in the past five years. The people of eastern Kentucky cannot afford another rate increase in addition to the ones that have already been implemented. My electric bill is as much as my car payment and over half of what my mortgage cost. I work hard to be able to pay my bills and do what I can with my children. AEP is smothering what little extra money we have all the while their employees make double or triple what our other middle class workers draw as a salary.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:26:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:18 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:20 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 6:20 PM

Name: Wendy Hall

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: KY Power

State the nature of your concern: The rate increases we are seeing are ridiculous. People

cannot make it as it is with everything being so expensive. There is more homeless people around KY and nationwide than there ever has been before. We the people need a break from all the money hungry companies.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY power rate hike increase
Date: Thursday, August 28, 2025 1:25:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:17 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY power rate hike increase

Case #2025-00257

From: Ashley Campbell [REDACTED]
Sent: Tuesday, August 26, 2025 6:25 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY power rate hike increase

[REDACTED]

We the people of Eastern Kentucky have been wronged on our electric bills for many years now because there is no competition for KY power and everyone knows that they charge what they want to anyways. Our rates are way over everyone else's in surrounding areas. It isn't right and I hope something can be done to stop the rate increase. We're all already struggling as is and can barely afford it to start with. Please stop the rate increase. If anything we need to go back on prices, way back. Something has got to be done about it! There's people barely scraping by and we're already a poverty stricken place. Please help!

[Yahoo Mail: Search, Organize, Conquer](#)

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 1:25:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:16 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:25 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 6:24 PM

Name: Tabitha

Address: [REDACTED]

City: Busy

State: KY

Zip Code: 41723

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: They are wanting another increase on our bills and we can't afford it. They say it's because of population decline but in all reality more and

more people are leaving here because of how expensive it is to live here even though we don't have enough good jobs and are a poor area. Eventually they will price everyone out and then no one will be giving them any money. They just got a 6% increase not long ago and now more. No. We can't even pick an electricity provider here we only have one option. I thought monopolies were illegal. I guess not

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: NO INCREASE
Date: Thursday, August 28, 2025 1:24:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:13 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: NO INCREASE

[REDACTED]

Case #2025-00257

From: Sandy richardson [REDACTED]
Sent: Wednesday, August 27, 2025 9:10 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: NO INCREASE

[REDACTED]

[REDACTED]

This is outrageous, my son who is a single father working a \$12 an hour job and paying rent cant afford an increase, he's struggling to pay the bill as it is.
DON'T INCREASE the electric, have a heart , people cant pay for it now

DISCONNECT NOTICE

SERVICE ADDRESS:

0 73

CY 11

Notes from KPCO:

Your total account balance includes a past due amount of **\$409.00**. To avoid disconnection, payment of the past due amount must be received on or before **August 29, 2025**. Your total account balance is **\$1,263.12**.

Need help paying your bill?

Call us at 1-888-932-4237 to learn about payment arrangements and other assistance programs.

Past Due Charges:

30 days past due	\$331.00
60 days past due	\$78.00
90 days or more past due	\$0

TOTAL PAST DUE \$409.00

Your account is scheduled for disconnection after August 29, 2025.

Mailing date is August 14, 2025

Reconnection:

Should you get disconnected, here's a breakdown of potential charges for reconnection:

Trip Charge	\$4.70
Reconnect (regular hours)	\$4.70
Reconnect after regular hours	\$30.00
Reconnect requiring overtime	\$95.00
Reconnect on Sunday/Holiday	\$124.00

Methods of Payment



kentuckypower.com

PO Box 371496
Pittsburgh, PA 15250-7496

1-800-611-0964 (fee may apply)

Receipt of a new bill will NOT change the requirements of this notice.

A cash deposit may be required prior to reconnection

Please disregard if payment has been made.

Please tear on dotted line.

Turn over for important information! ➤

Thank you for your prompt payment. Please include your account number on your check and return this stub with your payment.

Pay on or before August 29, 2025
to avoid disconnect**\$409.00**

Payment Amount \$

Make check payable and send to:
KENTUCKY POWER COMPANY
PO BOX 371496
PITTSBURGH, PA 15250-7496



000040900000040900010000000

Disconnect Notes from Kentucky Power:

You may mail your payment to us in the enclosed return envelope or select one of several payment options which KPCO offers. To obtain more information about payment options, please contact one of our representatives at 1-800-572-1113. Hearing Impaired: 1-888-572-4833 or visit us at www.aepcustomer.com.

If payment has been made, please accept our thanks and disregard this notice.

Receipt of a new bill WILL NOT change the requirements stated on this notice.

YOU HAVE SPECIFIC RIGHTS RELATED TO THIS PLANNED DISCONNECTION

You have the right to dispute the reasons for this disconnection or to propose a partial payment plan. We have employees available to answer questions, to resolve complaints, and to negotiate partial payment plans. If a payment plan is agreed upon, service will not be disconnected as long as you meet the requirements of the plan. We will also furnish information on our budget and average monthly payment plans.

Electric service will be continued for a maximum of 30 days when a written certificate signed by a physician, registered nurse, or a public health officer is furnished stating that an existing illness or infirmity at your residence will be aggravated by discontinuance of service.

Customers needing financial assistance may qualify for aid under local, state, or federal programs. For bills rendered between November 1 and March 31, you may apply to the Community Action Agency for a certificate of need. If the certificate is granted, it must be delivered to us on or before the "disconnect after date" shown on this notice, or notice of issuance of the certificate must be received by us through a telephone call from an employee of the Community Action Agency on or before the "disconnect after date". After delivery of the certificate, or after proper notice from the Agency, you shall be allowed an additional 30 days from the "disconnect after date" in which to negotiate a partial payment plan.

Contact Your local Community Action office:

Boyd Co.: 2301 Greenup Ave Ashland, KY 41101 606-393-1984	Breathitt Co.: 30 Howell Lane Jackson, KY 41339 606-666-5902	Carter Co.: 1758 Midland Trail Grayson, KY 41143 606-474-8118	Clay Co.: 1535 Shamrock Rd Manchester, KY 40962 606-598-5127
Elliott Co.: 103 Gee St Sandy Hook, KY 41171 606-738-4492	Floyd Co.: 60 Court St Allen, KY 41601 606-874-3595	Greenup Co.: 1450 Diederich Blvd. Russell, KY 41169 606-834-8346	Johnson Co.: 230 Court St Room 333 Paintsville, KY 41240 606-789-6515
Knott Co.: 125 E. Main St Hindman, KY 41822 606-785-3322	Lawrence Co.: 180 Bulldog Lane Louisa, KY 41230 606-638-4067	Leslie Co.: 121 Maple St Hyden, KY 41749 606-672-2155	Letcher Co.: 726 Highway 2034 Whitesburg, KY 41858 606-633-4458
Lewis Co.: 210 Front St Vanceburg, KY 41179 606-796-3893	Magoffin Co.: 131 South Church St Salyersville, KY 41465 606-349-2217	Martin Co.: 387 E. Main St Ste 203 Inez, KY 41224 606-298-3217	Morgan Co.: 151 University Dr West Liberty, KY 41472 606-743-3133
Owsley Co.: 20 Main St Room 104 Booneville, KY 41314 606-593-5103	Perry Co.: 412 Roy Campbell Dr Hazard, KY 41701 606-439-1362	Pike Co.: 478 Town Mt. Rd Pikeville, KY 41501 606-432-2775	Rowan Co.: 136 Lee Ave Ste A Morehead, KY 40351 606-743-3133

For additional information, you may contact the Cabinet for Human Resources at Frankfort, 1-800-456-3452, or Kentucky Power Company at the phone number shown on the front of this notice.

Paying by check authorizes us to send the information from your check electronically to your bank for payment. If your check is processed electronically, the transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in this check conversion program. If you have questions about this process or do not want your check to be converted, please contact our Customer Operations Center at the number printed on your bill.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case number 2025-00257
Date: Thursday, August 28, 2025 2:23:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:47 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Case number 2025-00257

Case #2025-00257

From: Kayla Meade [REDACTED]
Sent: Wednesday, August 27, 2025 9:46 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Case number 2025-00257

[REDACTED]

NO INCREASE please..... my mother is the only working one in the home able to work and it's hard enough to pay bills as it is my father just had a big stroke and is no longer able to help her pay the bills and I got a 5 year old little boy that really is afraid of the dark and needs the electric so he can see to get ready for school too we wouldn't even have a phone if he got hurt a school or sick if we can't afford the power so I ask that you please consider " NO INCREASE " please!!!!

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:23:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:46 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:01 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 4:01 PM

Name: Amber

Address: [REDACTED]

City: ELKHORN

State: KY

Zip Code: 41522

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Power bill

State the nature of your concern: Im already handing over half my check a month to ky

power. How can this be done to the people here again. We are struggling here enough so many people are going be without power over this. Its a shame how ky people and Ohio people are being done . We have no other choice but to leave here but how's that possible for us to do on a fixed income. Its not like this other places and here we are at poverty level anyways and then this keeps happening. We need help here this isn't right to do to people. Its sad we can't have a decent life anymore here or have things cause all our money goes to a.e.p.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:22:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:46 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:02 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 4:02 PM

Name: Kim

Address: [REDACTED]

City: S Williamson

State: KY

Zip Code: 41503

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: I am opposing the 15% increase that is being proposed

by AEP/Ky Power. We are struggling to pay the power bills now. Giving them a 15% increase would put a hardship on people who are barely making ends meet now, including myself. We can't take another increase! It's time to stand up for the people and not the big corporate elites! Do your job and stop the nonsense!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:22:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:45 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:10 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 4:09 PM

Name: Keisha Adkins

Address: [REDACTED]

City: Raccoon

State: KY

Zip Code: 41557

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: AEP has continued to hurt the people of eastern

Kentucky with their rates. They are greedy and continue to give us rate increases when most are drowning and cannot afford things as is. They are criminal and need looked into.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:21:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:44 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:12 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 4:12 PM

Name: Darlene McCoy

Address: [REDACTED]

City: Louisa

State: KY

Zip Code: 41230

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Electric

State the nature of your concern: The price raising is making it hard to survive

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:21:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:43 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:13 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 4:13 PM

Name: Danny Chapman

Address: [REDACTED]

City: Millstone

State: Ky

Zip Code: 41838

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Ky power

State the nature of your concern: We are going to vote out those who have influence and

power to stop ky power from fleecing us with constant rate increases. We have had enough. The power bills are obscene.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:20:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:42 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:15 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 4:14 PM

Name: Kim Meddings

Address: [REDACTED]

City: Canada

State: KY

Zip Code: 41519

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP-KY Power

State the nature of your concern: The power bills are already exorbitant and hard to pay.

Another pay hike will cause financial hardship that will be difficult to overcome.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:20:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:42 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 9:41 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, August 27, 2025 at 9:40 AM

Name: Heather Holbrook

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky power/AEP

State the nature of your concern: How do you expect us to continue paying these

outrageous power bills? I can't pay my bill now let alone afford another increase
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:19:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:41 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, August 27, 2025 9:38 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Wednesday, August 27, 2025 at 9:38 AM

Name: Rachel Howard

Address: [REDACTED]

City: Hyden

State: Ky

Zip Code: 41749

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP Kentucky power company

State the nature of your concern: I am writing this because we cannot afford to keep

paying these prices for our electric! Why are they allowed to just charge people whatever they want!? I know many people around our area that are on fixed incomes and can barely pay all their bills right now as it is. I would need a second income just to pay the electric bill and buy groceries to feed my family! Please help our area in eastern Kentucky..they have robbed us for far too long. A 15% increase is ridiculous!? We cannot allow this company to continue this unchecked. Please help us stop this raise!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:18:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:38 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:24 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 4:24 PM

Name: Jessica
Address: [REDACTED]
City: Pikeville
State: KY
Zip Code: 41501
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: aep
State the nature of your concern: SICK OF THEM RAISING THE BILL , can't pay what it is

now. ITS TO THE POINT IM READY TO MOVE OUT OF THIS STATE

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:18:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:37 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:28 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 4:27 PM

Name: Retha Montgomery

Address: [REDACTED]

City: Jenkins

State: Kentucky

Zip Code: 41537

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: KY. Power

State the nature of your concern: They're requesting an increase on power bills. No one

can afford this on a fixed income

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:17:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:36 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:28 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 4:28 PM

Name: Steven Hall

Address: [REDACTED]

City: Kite

State: Ky

Zip Code: 41818

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power Company

State the nature of your concern: Kentucky Power informed its customers that on August

29, 2025, they are going to file for a 14.9% rate increase for its residential customers. They just added a 7 percent surcharge a few months ago. They have been granted several rate increases in the past. They claim that declining population is the cause for this rate increase request. Please don't grant this request. I am retired and on a fixed income. Prices and taxes continue to increase and most people simply can't afford this. Please don't approve this rate increases tease.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:17:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:36 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:34 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 4:33 PM

Name: Rhonda Osborne

Address: [REDACTED]

City: Wootton

State: Ky

Zip Code: 41776

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Case# 202500257 - Ky Power

State the nature of your concern: I am concerned about the most recent request from Ky

Power to increase their rate!! We have got to have some representation from this office!!!
That is your job not to please this company!!! Case # 2025 00257
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:16:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:35 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:38 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 4:38 PM

Name: Alysa Tackett

Address: [REDACTED]

City: Jenkins

State: KY

Zip Code: 41537

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power/ AEP

State the nature of your concern: The constant rate increases are beyond ridiculous. The

price already is beyond what most of us can afford. Please stop this outrage.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:15:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:34 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:42 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 4:41 PM

Name: Elisha

Address: [REDACTED]

City: Pinsonfork

State: KY

Zip Code: 41555

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP/KY power

State the nature of your concern: Here we are facing yet another price increase. In an

area where people are already struggling. The vast majority of the population is making minimum wage and are already having to choose to go without because of outrageous power bills. It seems like every year this company is getting an increase, and for what. There's no line maintenance, the power goes off when the wind blows. Literally, my power has went off at least three times in August just from the wind blowing because they will not maintain their lines. This is ridiculous. Highway robbery if you will. When does this end. We only have one company for our electricity and they know they can do whatever they want because people in office won't stand up for their people. Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:14:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:34 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:53 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 4:52 PM

Name: Tiffany

Address: [REDACTED]

City: Hindman

State: KY

Zip Code: 41843

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: High increase

State the nature of your concern: I am extremely concerned with your rate increase yet

again!!!! The people of eastern Kentucky can not keep paying these high electric bills! It's going to get to the point we have to choose food or electric! It's absolute nonsense. Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:13:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:33 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 4:56 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 4:55 PM

Name: Robert & Pamela

Address: [REDACTED]

City: Virgie

State: Kentucky

Zip Code: 41572

Phone number where you can be reached:

Home phone:

Utility Name: Ky power company

State the nature of your concern: Can't afford another increase on this bill or any other

bill. But Ky power company is killing people especially people on a fixed income. Can't pay it as it is now.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:11:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:32 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:05 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 5:04 PM

Name: DYLAN

Address: Addington

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: Another rate increase especially of 14.9% will put my

power bill over 350 dollars a month and my grandparents bill over 700! Their 88 and 89 years old and over half of what they make goes to power already. This rate increase will cripple people like us who can barely pay their power bills now

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:10:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:31 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:13 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 5:12 PM

Name: David Williamson

Address: [REDACTED]

City: Huddy

State: Kentucky

Zip Code: 41535

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: The people of eastern Kentucky can not handle a 15%

increase in the already high electric bills we have now. People in other parts of Kentucky have much lower fees than we do. A very large part of people in eastern kentucky are elderly, disabled or on public assistance.Please stop this increase now..

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 28, 2025 2:10:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, August 27, 2025 9:31 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:18 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 5:18 PM

Name: Jessica

Address: [REDACTED]

City: Premium

State: Ky

Zip Code: 41845

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Aep

State the nature of your concern: These yearly increases on electricity is robbery at its

finest. In my area we only have AEP as an option for our electrical services. People are having to choose between paying electricity bill or food. My electric bill sometimes is as much as my house payment. I have had enough! I have emailed the president about this issue !

Have you contacted the utility about the problem: Yes

*Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

*Kenneth J Gish, Jr.
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507

*Hector Garcia
Kentucky Power Company
1645 Winchester Avenue
Ashland, KY 41101

*Katie M Glass
Stites & Harbison
421 West Main Street
P. O. Box 634
Frankfort, KY 40602-0634

*Harlee P. Havens
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507

*Lawrence W Cook
Assistant Attorney General
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*Jennifer L. Parrish
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Ashland, KY 41101

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Frankfort, KY 40601-8204

*Jeffery D. Newcomb
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Ashland, KY 41101

*Michael J. Schuler
American Electric Power Service Corporation
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Columbus, OH 43216

*John Horne
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*Toland Lacy
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Frankfort, KY 40601

*Kentucky Power Company
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*Tanner Wolfram
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Post Office Box 16631
Columbus, OH 43216